



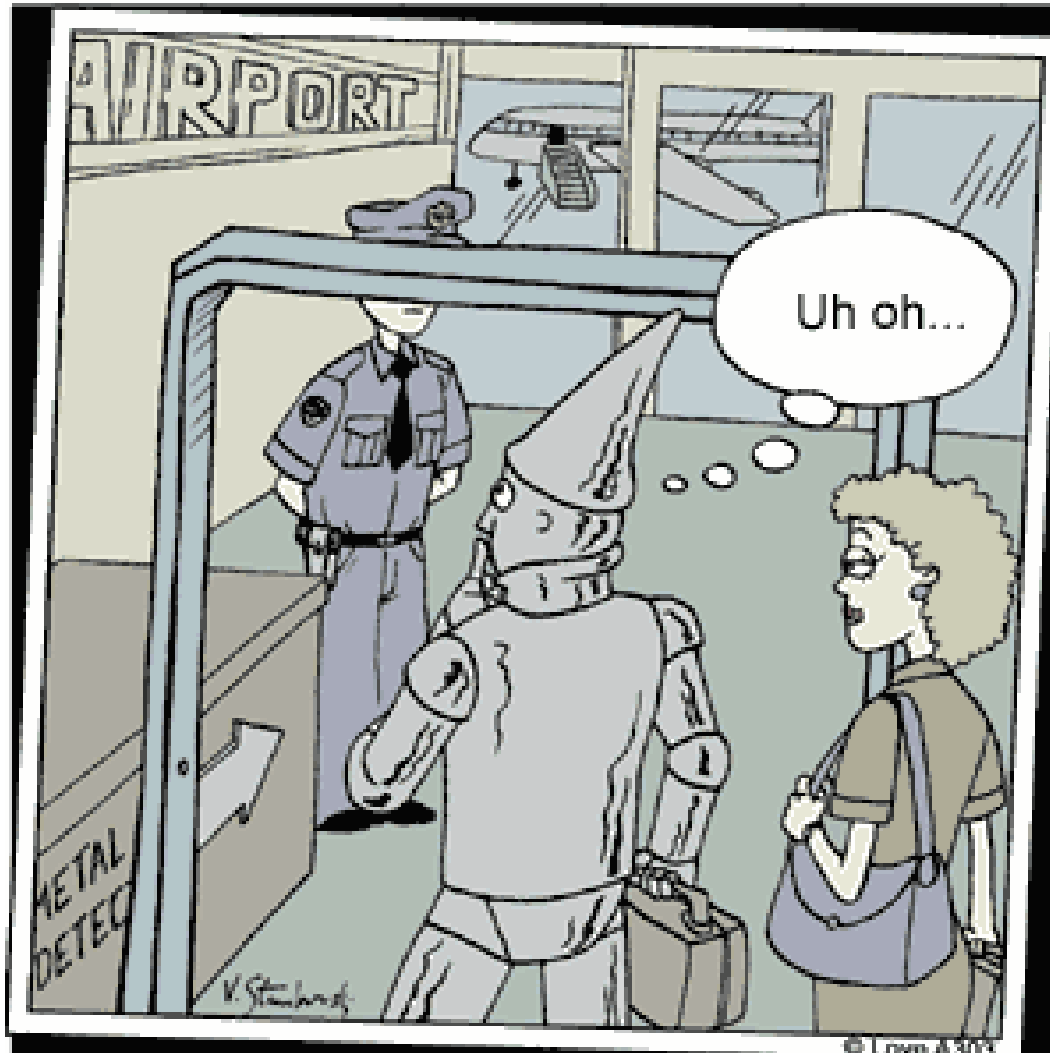
TRICARE Area Office Europe

***E. S. Niemyer
CAPT, NC, USN
06 Dec 2005***



Hope Your Travel was Uneventful

Snapshots at jasonlove.com



Not Just Another Meeting

Snapshots at jasonlove.com



Exchange of Ideas



More Exchange of Ideas

Snapshots at jasonlove.com



"You can hold your breath all you want, Carl, but we are not going to use your budgeting plan."



Data...Data...Data...

Snapshots at jasonlove.com



"As you can see by this pie chart, most of our expenses go to, well, *pie*."



Begin with the End in Mind



Objectives

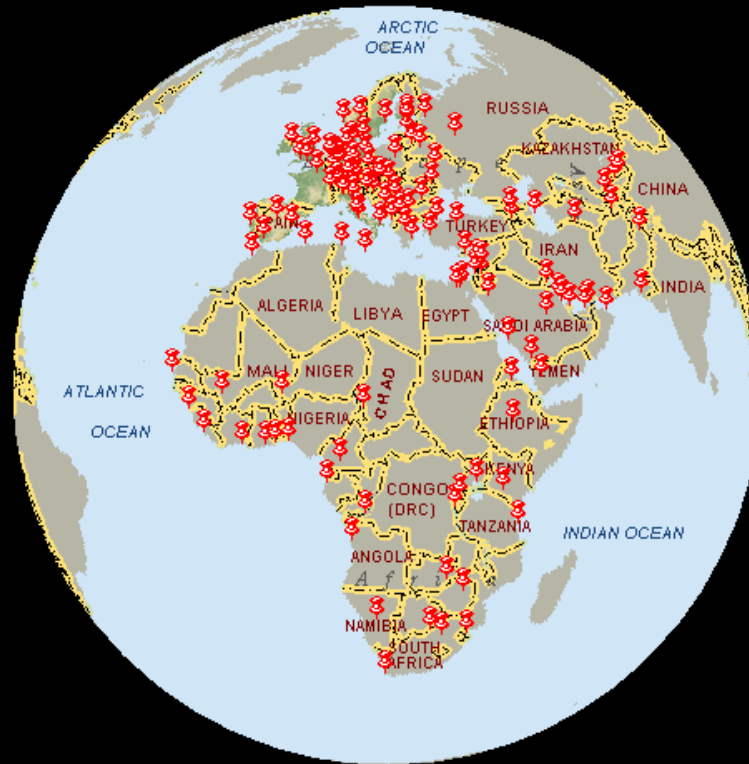
- Discuss the Roles and Responsibilities of the TRICARE Area Office – Europe (TAO-E)
- Identify TAO-E geographic AOR including location of TGRO sites
- Identify strategic focus areas of TAO-E
- Review Purchased Care data for theater healthcare



TRICARE Europe AOR



TGRO Sites in Our Part Of the Globe



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TAO-E Mission and Vision

- **Mission** - Ensure Accessible Quality Health Services for ALL entrusted to our care through administration of a coordinated, cost effective, multi-service health plan.
- **Vision** – To be the most valued resource for health services throughout Europe, Africa, and the Middle East.



Facts & Figures

- Eligible Beneficiaries: **272,101**
- Enrolled in Prime: **217,592**
- Retirees and their Dependents **14,938**
- MTFs in AOR **50**
- TGRO Locations **122**
- Non-TGRO Remote Beneficiaries **720**
- Over 14,000 unique HN Providers

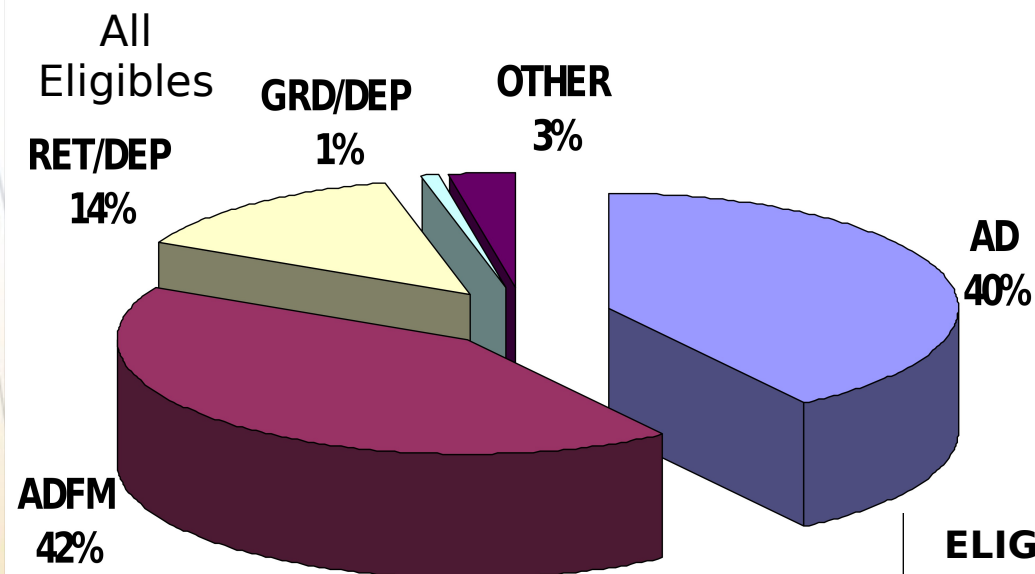


Medical Facilities in AOR

- 50 medical treatment facilities-29 A, 11 N, 10 AF
 - 10 Hospitals-3 A, 4 N, 3 AF
- 55 dental treatment facilities
 - CENTCOM: 2 (1A, 1N)
 - EUCOM: 53 (36 A, 11 AF, 6 N)
- 49 TRICARE Service Centers



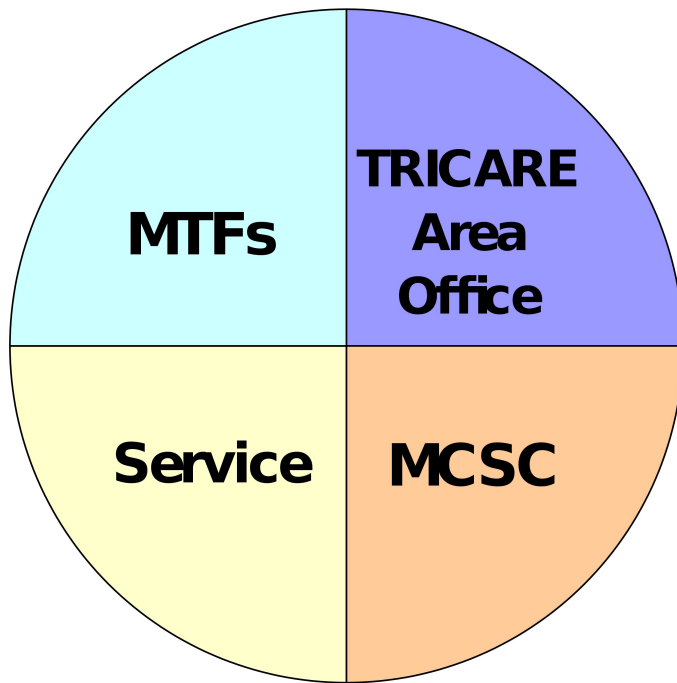
Beneficiary Population



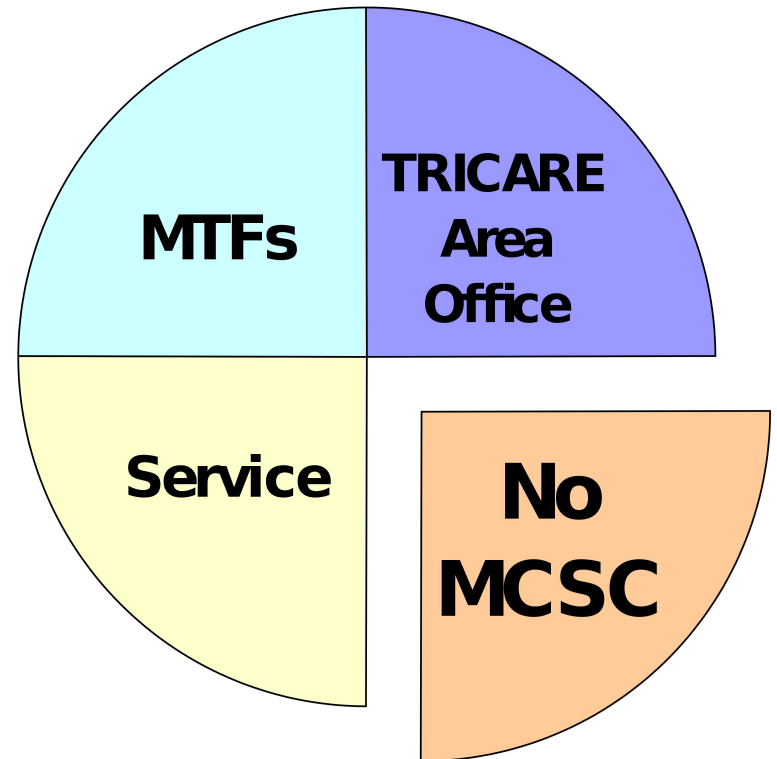
	ELIGIBLE POPULATION	PURE PRIME, PLUS and TFL	PURE PRIME
AD	110,018		106,433
ADFM	114,532	108,755	108,270
RET/DEP	36,923	14,938	
GRD/DEP	2,008	1,617	1,617
OTHER	8,620	1,776	1,241
	272,101	233,519	217,592



What We Do is Partly Determined by lack of MCSC



**CONU
S**



OVERSEAS



Governance

- TRICARE Management Activity (TMA)
- Executive Steering Committee (ESC)
 - Director, TAO-E
 - EUCOM Surgeon
 - Component Surgeons
 - 1 MTF Commander Representative from each Service
 - 1 Dental Representative



The Way Ahead



TRICARE Area Office - Europe: The Way Ahead

Quality Health Care

Engagement

Capitalization



Quality Health Care

- MTF Host Nation Support Pilot Project
- Improve quality oversight of Host Nation providers
 - Centralized Peer Review – *proposal for ESC*
- Implementation of TGRO Point of Service
- Maximize use of PPN when purchased care required



Engagement

- Europe Transformation
- Health Care Europe Marketing Coalition
- Meeting the needs of MTFs



Capitalization

- Ensure proper staffing & structure
- Guarantee maximum return on contracts
- Training & Education of external stakeholders
(TSC staff, remote POCs, Line etc.)

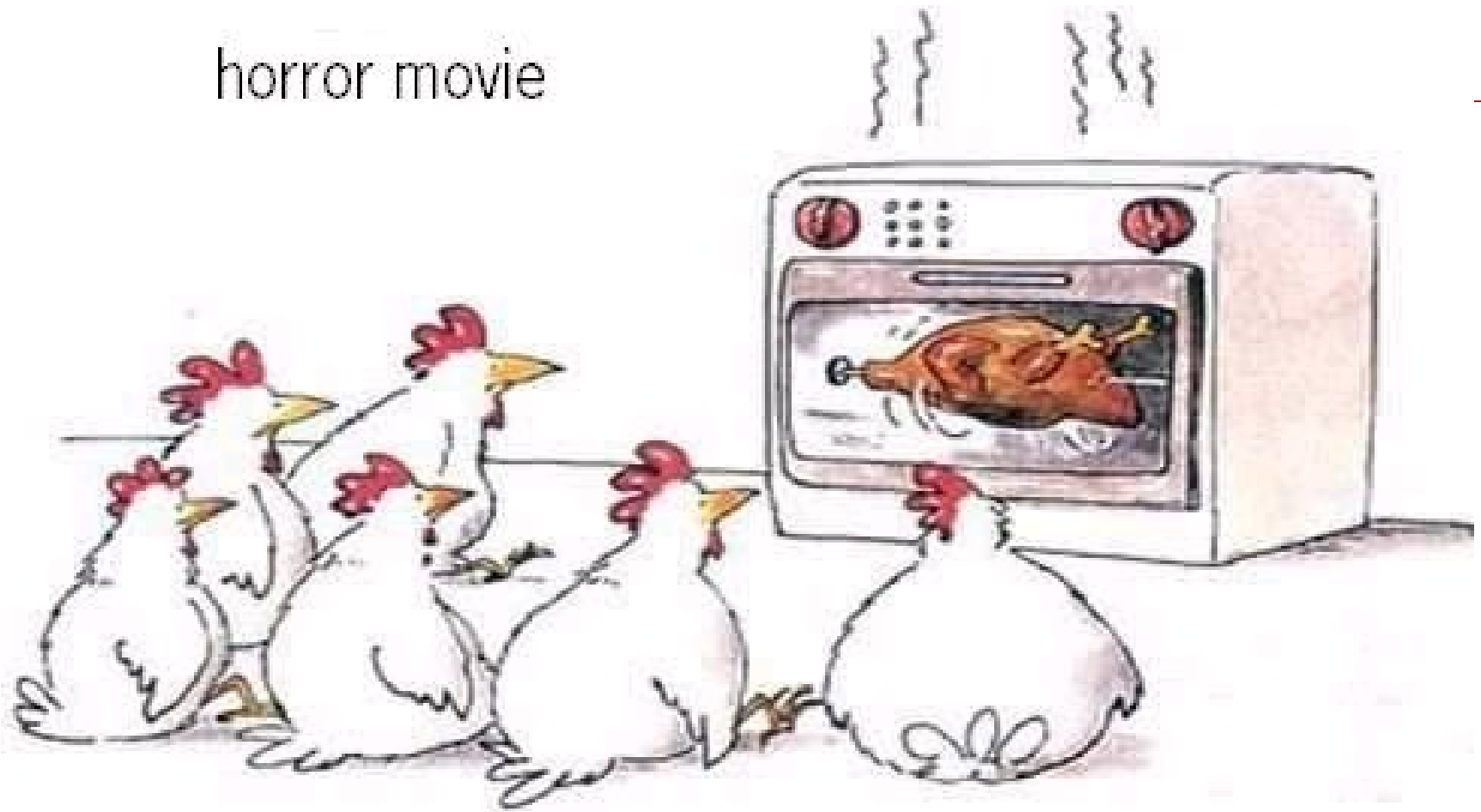




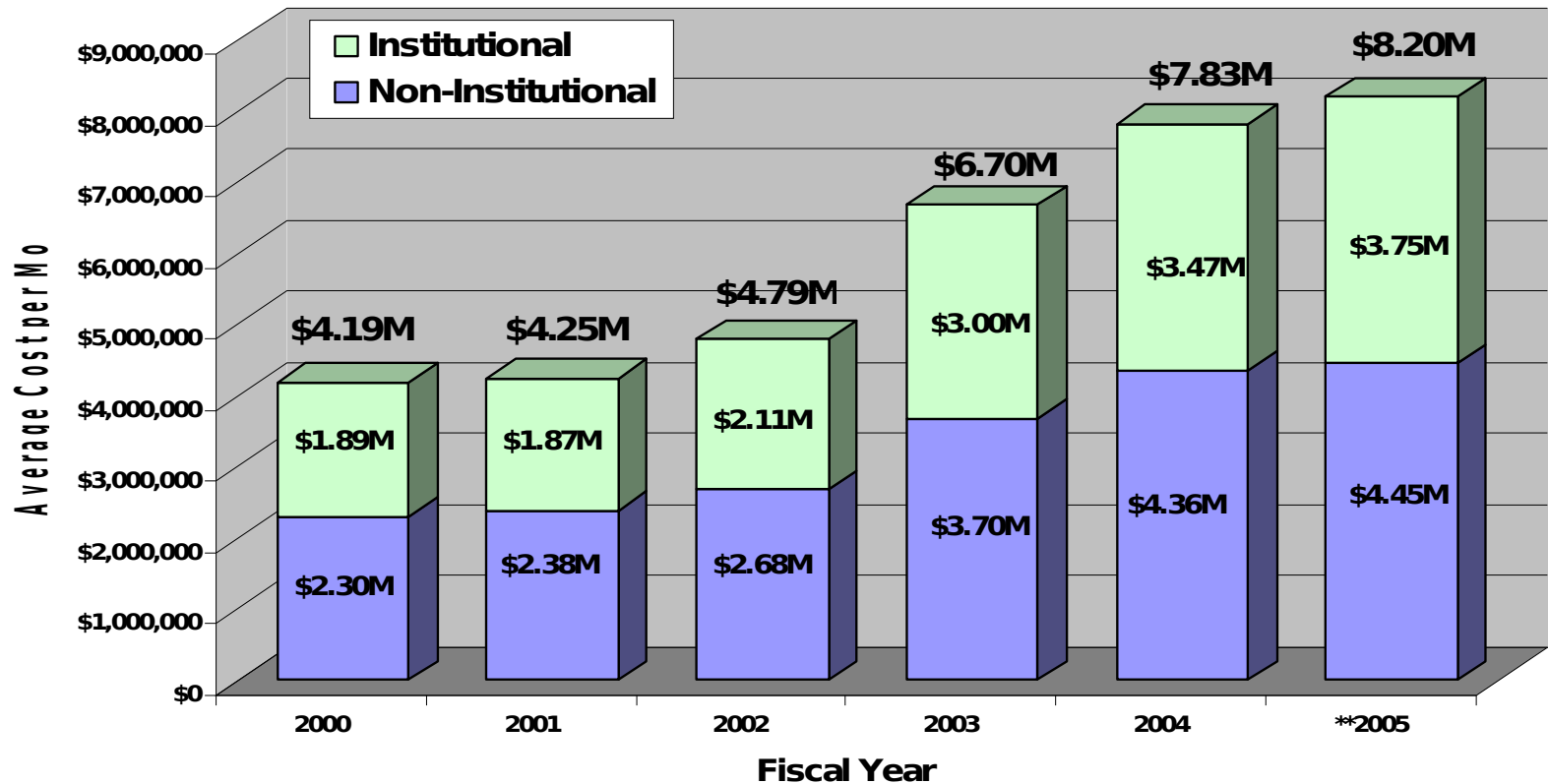
Review of Purchased Care Data - Historical Perspective



horror movie



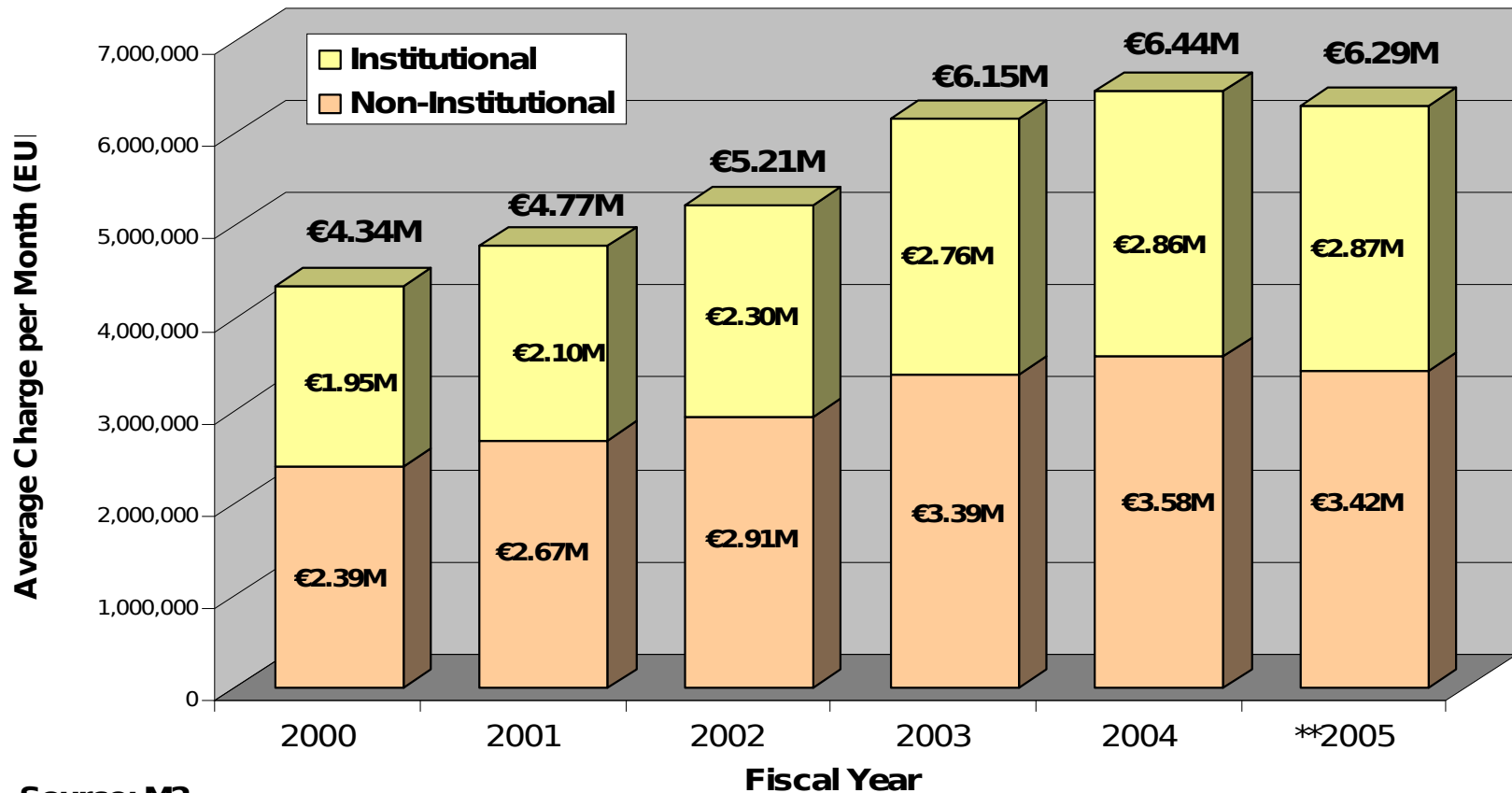
Average Monthly Purchased Care Costs (in Dollars)



**FY2005 estimated based on first six months of data



Average Monthly Purchased Care Charges (in EURO)

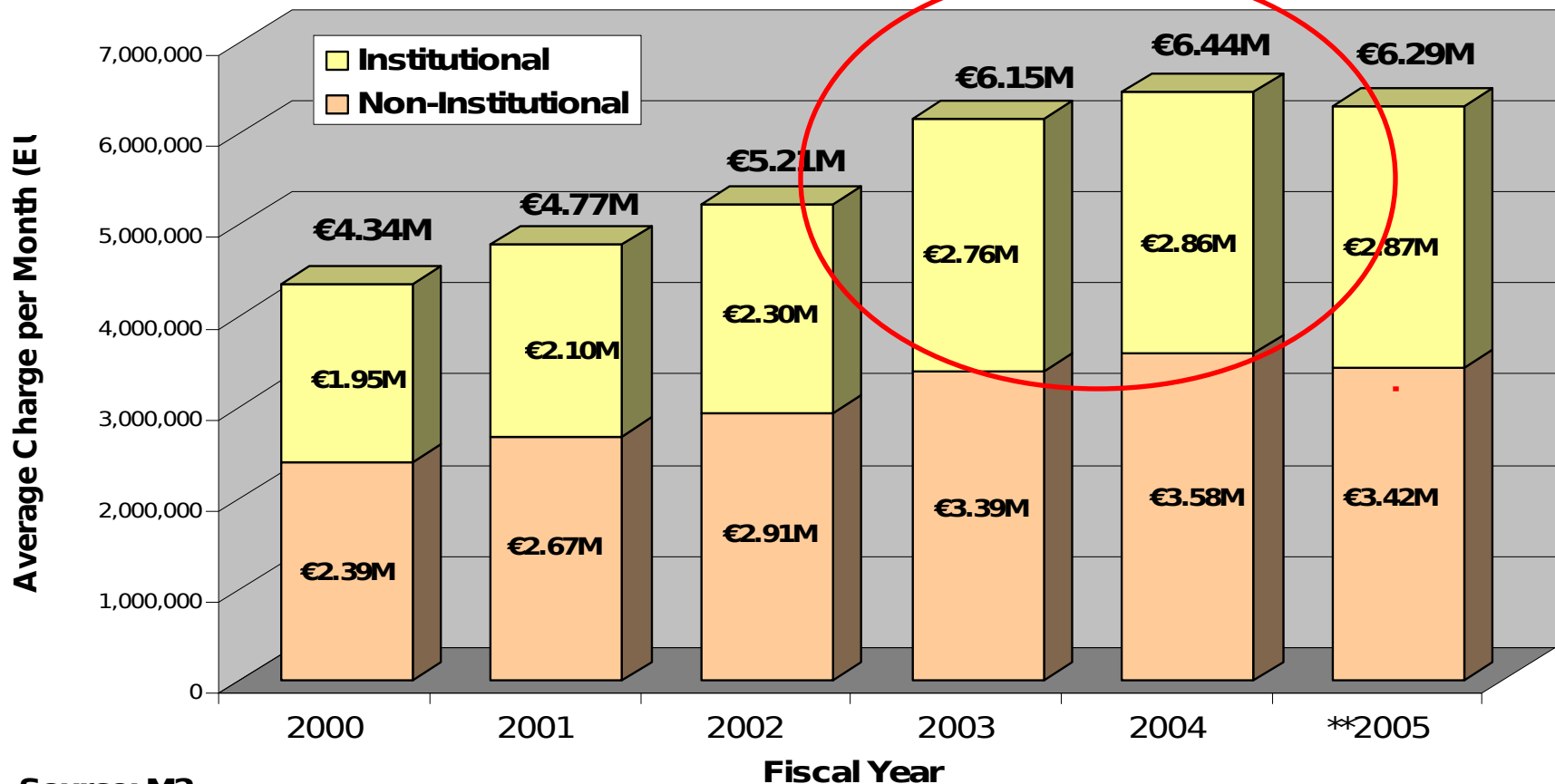


Source: M2
Date: NOV05

**FY2005 estimated based on
first six months of data



Average Monthly Purchased Care Charges (in EURO)

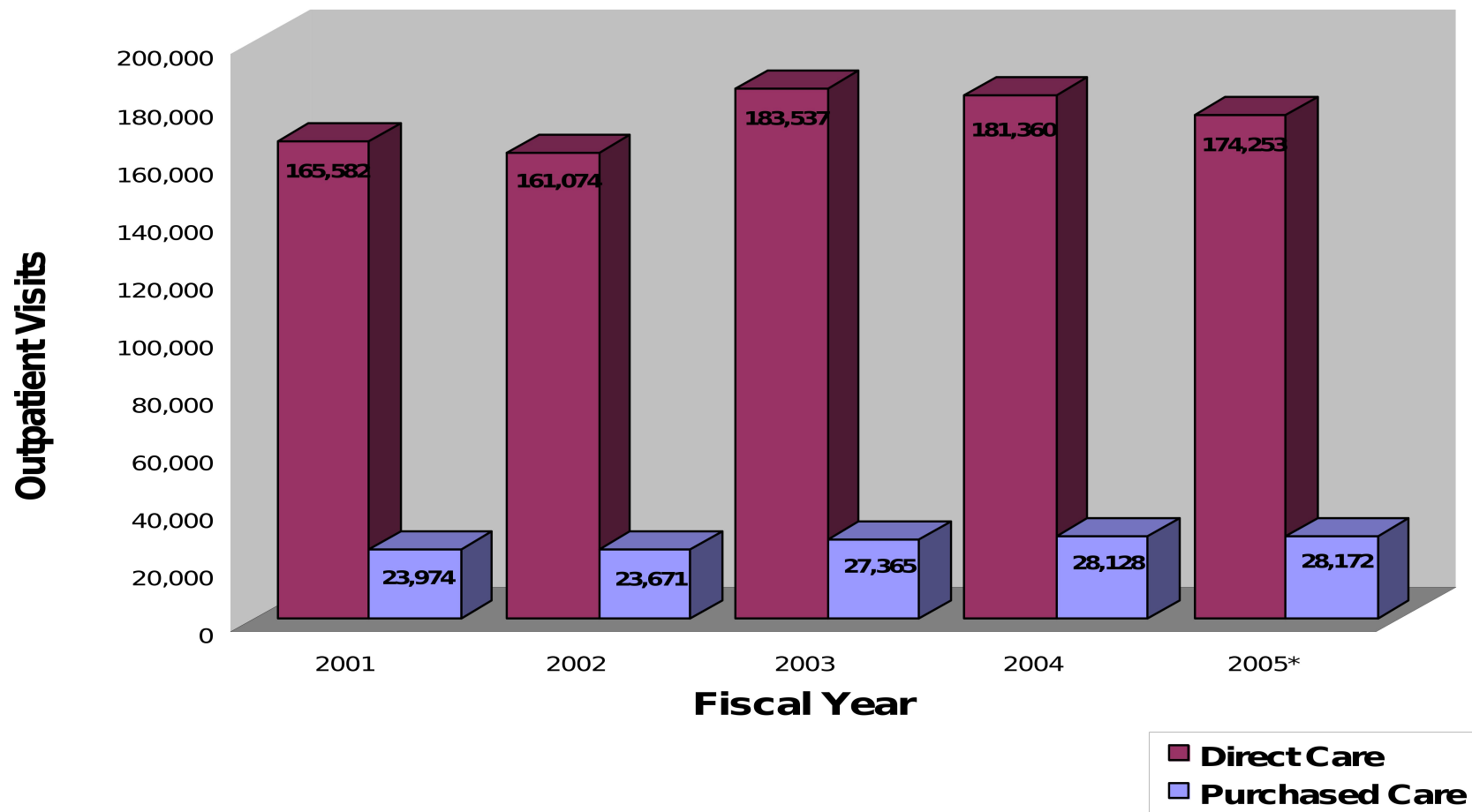


Source: M2
Date: NOV05

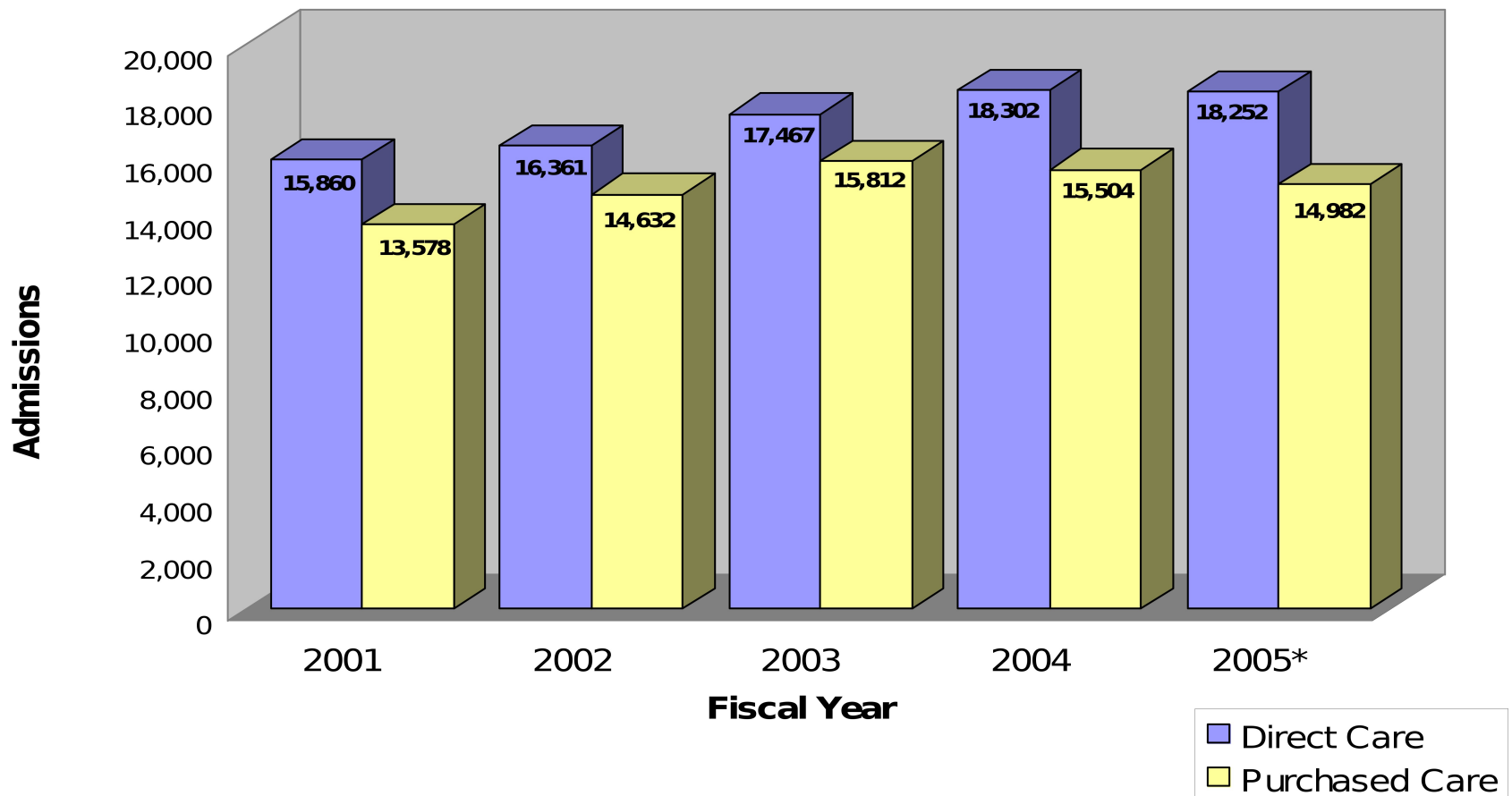
**FY2005 estimated based on
first six months of data



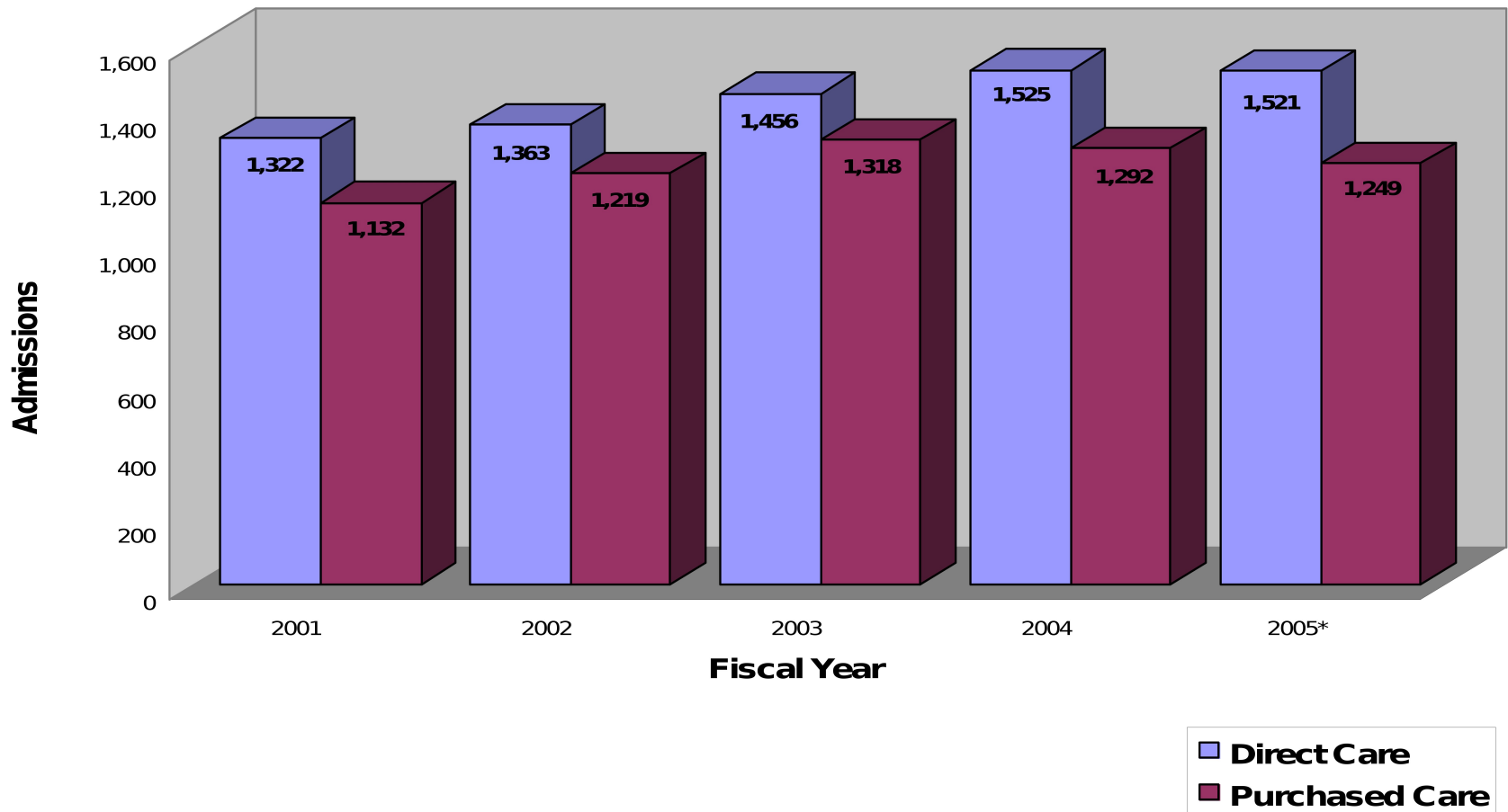
Average Monthly Outpatient Visits



Annual Hospital Admissions



Average Monthly Hospital Admissions



TAO-E Staff

- Director: CAPT Elizabeth Niemyer, NC, USN
- Chief, Clinical Operations: COL Kent Bradley, MC, USA
 - Dental: Dr. George Schad
- Chief, Program Operations: CAPT Mary Greenwood, NC, USN
 - Remote Sites: CDR Jeff Trowbridge, MSC, USN
 - PAO: Mr. George Woodward
 - Beneficiary Liaison: Ms. Uli Engel
- Chief, Business Operations: LTC Damon Baine, MSC, USA
 - CIO: Capt Ted Lemon, MSC, USAF
- Senior Enlisted Leader: MSgt Lisa Poss, USAF





**Your Passport to
Quality Health**